Vacuum Wiper Motor Core Return Policy

The definition of a good rebuildable core is as follows:

1. The unit must be complete with all components.
2. It must be a Cadillac core and not from a different brand car that was made to work at one point and must be EXACTLY the same as the one sent to you.
3. The housing must not be cracked or damaged enough to compromise the integrity of the unit and the mounting ends must not be broken or cracked.
4. The mounting arm and linkages on the unit must not be broken off or facing in the wrong direction than what is incorrect for Cadillac models.
5. The core must not be completely disassembled when received.

A core is only eligible for a core refund if the unit is rebuildable. Refunds can take up to 90 days from the time we receive your core. We must receive your core back **within 90 days** of the date we shipped to you for a full refund to be applied back to your original payment method. If we receive your core **after the 90 days** and it's rebuildable, you will still receive **a refund of ½ the core fee price in store credit ONLY.** We can only refund the same payment method as used in your order. If the credit card used has been canceled or changed, refunds will have to be given in store credit. Please contact us for further assistance if there is an issue with your core return.

If your core is not rebuildable and you would like it returned to you, the freight would be your responsibility for the return of the unit.

If your core meets all of the requirements please fill out the second page of this form and ship it with your core to:

> **Caddy Daddy/BOP Parts**
> **1837 Tanen St.**
> **Napa, CA 94559**

No Return Authorization number is required; please print your name and order number legibly so we are able to identify who to return the fee to.

Please print this page and return with your core in order to process this.

I have read the terms and conditions of the core return policy and agree with all conditions.

Print Name: _____

Signature: _____   **Date:** _____

Email Address: _____   **Order Number:** _____